

LivingWell Companion™

Worry less, live more.



TELUS
Health



Peace of mind for the whole family Canada's most affordable personal emergency response service¹

Emergency alert received

An alert is received by our trained operators when the emergency button is pressed or if a fall is detected².



Fall detection feature available² with LivingWell Companion Home (with Fall Detection)

Family or friends contacted

If the customer cannot be reached or an emergency is confirmed, the trained operator first contacts up to 3 family and/or friends.



Trained operator contacts customer

When the alert is received, our trained operators will immediately contact the customer through the two-way voice speaker to confirm the emergency status prior to initiating the emergency protocol.



Emergency services contacted

If family or friends are unavailable or if the situation warrants, a trained operator will then contact emergency services.

TELUS Health MyCare™
Get healthcare from home



See a healthcare practitioner from your phone when it's convenient for you³.

Plus, get a snapshot of your health with Healthcheck or digitally check your symptoms with Symptom Checker.

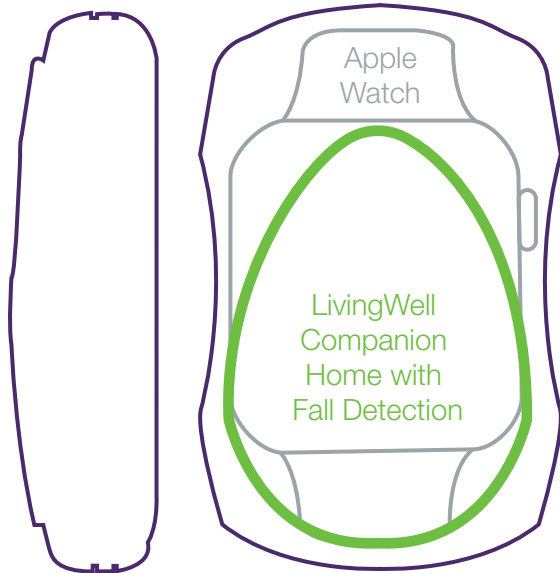
telus.com/MyCare

Download and register



1. LivingWell Companion offers the lowest monthly price of comparable personal emergency response services in Canada. 2. The automatic fall detection feature might not detect all falls. If you do fall, do not wait for the automatic call, always press and hold the button for help when possible. 3. We recommend that you see your family physician first when possible. For those who don't currently have a family physician, or when care is not accessible, we are here to support you. Consultations for Ontario residents covered by OHIP.

Actual Size



LivingWell Companion Go



In the Home

LivingWell Companion Home
(with fall detection)

2-way voice
communication
with live operator

Water proof
pendent

H: 2.17in x W: 1.46in

Fall detection feature
available

Included Home Base Station
that connects wirelessly
to your wearables and
notifies the trained operators
in case of fall or emergency.



On the Go

LivingWell Companion Go

2-way voice
communication
with live operator

Water proof
pendent

H: 2.95in x W: 1.86in

Fall detection feature available
& Canada-wide GPS coverage⁴

Optional belt clip letting you
to wear it as an easy access
pendant. A single charge
lasts up to 36 hours.



On Apple Watch

TELUS LivingWell Companion

2-way voice
communication
with live operator

Water resistant

H: 1.73in x W: 1.5in

Fall detection feature
available

Make and receive calls
even without your phone
present using the
GPS+Cellular Watch model

Gerrard Square (2/F)
1000 Gerrard St E., Toronto
(416) 406-0406



Chinatown Centre (Unit# 101B)
222 Spadina Ave, Toronto
(647) 856-3333



Scarborough (Brimley & Eglinton)
2739 Eglinton Ave E, Toronto
(647) 764-9999



Pacific Mall (Unit# D59)
4300 Steeles Ave E, Markham
(647) 856-5555

First Markham Place (Unit# 117A)
3255 Hwy 7 E, Markham
(647) 331-2888



Get peace of mind with 24/7 access to live emergency support



In-language support available
Speak with a trained operator in
English, French, Cantonese, Mandarin
or Punjabi.



By Canadians, for Canadians
TELUS is the largest Canadian-owned
provider of personal emergency response
services.

⁴. Go operates anywhere in Canada where cellular coverage is available.
GPS capabilities are approximate and may not always be possible.